



Operations Manager

Education and Training

Operations Managers require the completion of a high school diploma. A Bachelors degree in business specializing in management or logistics is required. Extensive on the job training is often needed as experience within the trucking industry becomes essential to accomplishing all duties.

Nature of Work

Operations Managers oversee the mechanics, drivers and details to ensure that they are properly trained and that they provide a high level of service. Those in this profession are responsible for directing and coordinating the dispatching and scheduling involved in the trucking industry while conforming to safety regulations in a highly complex environment.

Operations Managers are often under pressure for success in a competitive transportation market. Working long hours an Ops Manager must use time management skills to accomplish all duties efficiently and precisely.

Main Duties

- Extensive knowledge of vehicles and areas of transportation including trucking corridors
- Strong computer skill including Microsoft Office
- Verbal and written communications with customers and employees
- Planning and project management;
- Work collaboratively, including the ability to build consensus
- Supervise Employees and train new employees on proper protocols and procedures
- Uphold the policies and procedures established by the company

Typical Employer

Major trucking companies such as Consolidated Fastfrate and Reimer Express

Additional Information

Get Your Career on the Road
www.getyourcareerontheroad.com
 Bombardier Transportation
www.transport.bombardier.com
 Cégep André-Laurendeau
www.claurendeau.qc.ca
 École des sciences de la gestion
www.esg.uqam.ca

Earnings

Low: \$50,000
 Average: \$60,000
 High: \$75,000

Essential Characteristics

- Strong interpersonal skills
- Superb organizational and analytical skills
- Able to work under pressure

